



Delaware Quality Partnership
State Personnel Office, Carvel Building, 10th Floor
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DQP Meeting Minutes
August 5, 2005
Carvel Building, Wilmington Delaware

Meeting Minutes--The June 10th meeting minutes were approved as written.

Welcome--Chairwoman, Tracey Connolly welcomed the members.

DQA/Bladrige Update--Justin Ryan said the teams have formed and are meeting. The University of Delaware is facilitating communication and sharing between teams.

Roundtable--Silvia Zsoldos gave a plug for the next meeting's program "Action Learning".

Joe Hickey gave some insight on the renaming and reorganization of the State Personnel Office to the Office of Management and Budget (OMB).

Joe Hickey reiterated information about the Governor's Team Excellence Award; the applications for this award should be available in a few weeks. He handed out draft copies of the criteria for this award.

Some favorite reading and websites that are related to quality were shared by the members. They include:

Thinking for a Change, by John Maxwell
"Fast Company Magazine", this is available on the web
ASQ "Quality Progress" magazine

The next meeting will be held September 30, 2005, Paradee Center, Dover

The program was a Q & A session that was moderated by Justin Ryan. The panel included past and present Delaware Quality Award (DQA) examiners and applicants. This panel included: Tracey Connolly (Finance), Deby Wilson (Libraries), Bill Groft (Finance), Bob Challenger (DSCYF), and Joe Hickey (OMB). Each panelist shared his/her insights on the DQA process.